

MAY TRANSCRIPT

Customer: Hello.

Jina: Oh Hi, how are you?

Jina voice over:

It's a day of mixed emotions for me, I'm excited to be moving to my own store but it's also my last day in this lively health and beauty store. So I'll be sad to leave my team here and I'm going to miss my customers too. I've built up such a good relationship with so many of them, and helped them through difficult health issues.

Customer: Thank you very much.

Jina: Also, I've got some news to tell you as well, it's my last day today, because I'm moving to another store.

Customer: Oh, we're going to miss you. You've been so helpful in getting me to use my asthma inhaler properly; it's made such a difference. Good luck in your new job.

Jina Voice over:

I know our customers will be in good hands with the team here though, and Mark is an excellent Pharmacist. I know that he'll get all the support he needs.

Customer: Thanks very much.

Jina: Alright, take care.

Customer: Bye.

Jina: Bye.

Mark: Hi Jina.

Jina: Oh, hi Mark.

Jina's voice over: It's been great here, and I will miss everybody.

Mark: We couldn't let you leave without a proper goodbye, so we all chipped in...

Jina voice over:

... But I really can't wait to be the manager of my own store. This is such a good opportunity for me. It will be really interesting running a whole store, making links with the community, and being responsible for building a business.

Jina: Listen, thank you very much, I really appreciate it.