

MARCH TRANSCRIPT

Jina: We just need to go through here.

Chris: Oh, yes.

Jina voice over:

It's been a really good few weeks on my Stepping Stones management programme. I've learned how to measure the performance of a store properly, and action plan to motivate the team and get the best results. And it's been really useful to come out of store to spend time networking and sharing experiences with pharmacists from other stores.

Chris: Right, well the purpose of today's meeting really Jina, is just for me to find out what you been focusing on over the last four months.

Jina voice over:

These updates on my progress with Chris are really important. His support has been fantastic, and he's been telling me all about the opportunities there are for me in Boots UK. Boots UK has around 2600 stores in the UK, so there are lots of possibilities. I could look at being a pharmacy manager in a bigger store, or a relief pharmacist, or become a store manager.

Chris: So these core skills that you've learnt, you think they're going to benefit you in the future?

Jina: Oh, absolutely.

Jina voice over:

I think I know what I want to do though. My parents live out of the city, and I would like to move closer to them. It would also give the kids more space to run around too.

Jina: ... And it's around understanding the key motivators.

Jina voice over:

I really like the sound of managing my own local pharmacy; Making links with local GPs, and other healthcare professionals, and being in the heart of a community.

Chris: Well, it's encouraging to see you progress so well.

Jina: That's great, thanks for your time today.