

## **JANUARY -Transcript**

**Jina:**

Ok so if you can take the cough mixture as I mentioned to you previously...

**Jina v/o:**

Well, I've kept my New Year's Resolution and started yoga. I even squeezed in a class before my shift this morning.

**Jina:**

Drinking lots of hot water...

**Jina v/o:**

I'm not the only one with big plans for 2010. We've had lots of customers in asking for a bit of help to make a positive change - from stopping smoking to losing weight. And I'm really glad we can support them. Because being a Pharmacist at Boots means so much more than handing out prescriptions.

**Mrs Mason:**

Hello!

**Jina:**

Oh, hello Mrs Mason. How are you?

**Mrs Mason:**

Fine thank you, I'm here for my consultation.

**Jina v/o:**

My job is about helping people to have a better quality of life. And when my customers are trying so hard to keep their New Year's Resolutions, I can hardly give up on mine.

**Jina:**

You want to give up smoking, is that right?

**Mrs Mason:**

Yes!