

NOVEMBER TRANSCRIPT

Jina voiceover:

Hi. I'm Jina. I'm a Pharmacist. You might already have seen me in our press ad.

So, this is where I work. And there's been quite a buzz today. In fact, we've just got our new seasonal flu vaccination service up-and-running. And I've also been learning all about the new WebMD website too, it's going to be really helpful for everyone.

But - no matter how busy we get - we always make sure our customers receive the best advice. Whether they've just popped in for some paracetamol...

Or whether they've come in for a private consultation...

...like Mrs Armstrong, who came in today for a medicine review. Because, the better I understand my customers, the better advice I'm able to give. That's why I became a pharmacist - so I could really help people.

And it's always worthwhile when someone says...

Mrs Armstrong: Thank you.